

# **TRansformation ACcountability (TRAC):**

**A Coordinated Approach to  
Performance Measurement by  
the Center for Mental Health Services**

**18<sup>th</sup> Annual State Mental Health Agency  
Services Conference**

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# Agenda

- **What is TRAC?**
- **Why was TRAC initiated?**
- **How and for which programs are TRAC data collected?**
  - **Programs**
  - **Domains & Tools**
  - **Data collection points**
- **Issues on data coordination across programs**

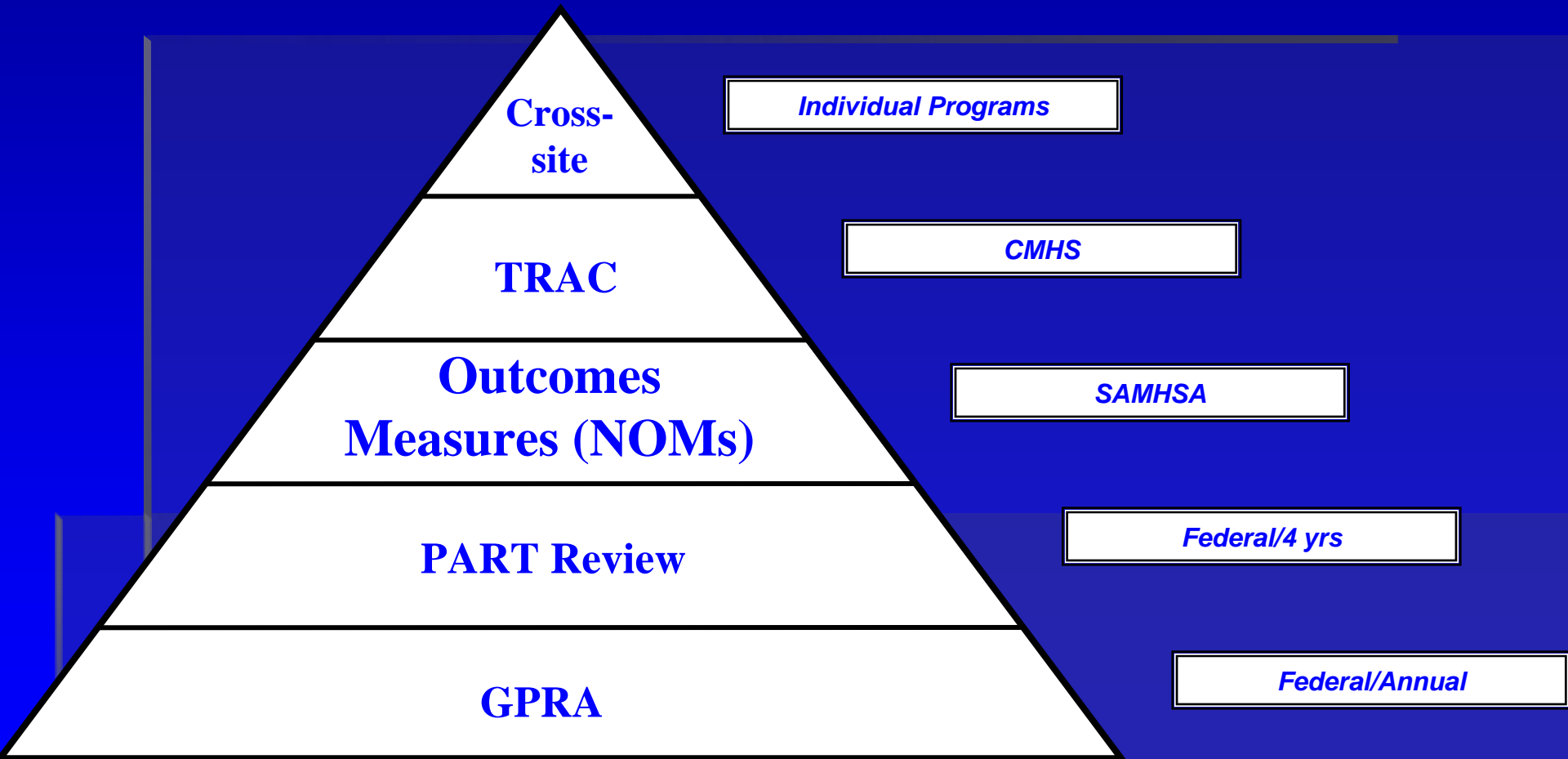
# What is TRAC?

- CMHS-TRAC is a web-based, centralized, data-platform that will store and report Outcomes Measures on CMHS programs for the Government Performance and Results Act (GPRA).
- All CMHS Programs except MHBG
  - PRNS
  - CMHI
  - PATH
  - PAIMI

# Why was TRAC initiated?

- SAMHSA data reporting requirements
- Standardized measures and methods of data collection and reporting
- Timeliness of data
- Performance management: Taking action to address gaps between target and performance
- Managing to planned goals
- Accountability

# CMHS Data Reporting Requirements and Performance Management



# Programs

- **Services**
  - Jail Diversion, Older Adult, HIV/AIDS, CMHI, NCTSI, Supportive Housing
- **Technical Assistance**
- **Infrastructure Development**
- **Prevention**

# Service Programs: SAMHSA-wide NOMs domains

- \*Functioning
- \*Stability in Housing
- \*Employment and Education
- \*Crime & Criminal Justice Status
- \*Perception of Care
- \*Social Connectedness
- \*Access/Capacity
- \*Retention
- Cost-effectiveness
- Use of evidence-based practices

# Services Programs – Tool Development

- **Parameters**
  - Use of validated surveys
  - Involvement of GPOs from all the programs
  - Consistent with Center-wide measures, when possible
  - Minimize length of survey

# Services Programs - Tools

- **Adult & Children (Caregiver)**
- **Questions drawn from existing surveys**
  - **Functioning, Social Connectedness, and Perception of Care Questions: MHSIP/YSS/YSS-F**
  - **All others modeled from CSAT/CSAP questions with additional response categories specific to mental health**

# Services Programs – Data Collection Points

- Each consumer followed through course of treatment
- Data collected at:
  - Baseline
  - Reassessment – for the duration of the consumer's treatment
  - Discharge
- Consumer tracked across multiple episodes of care

# Services Programs – Data Collection and Reporting

- Lapse in treatment (90 days or >)
- Multiple data points
- Positive outcomes
  - Improved
  - Remained stable

# How will TRAC data be used?

- **Managing to targets**
- **Reporting to Congress/OMB**
- **Provide information for redirecting programs**

# Questions/Comments

- For further information visit the CMHS-TRAC website

<https://www.samhsa-gpra.samhsa.gov/home/index.htm>