

# Wrap It Right! Our "Experiences"

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## *One Community Partnership*

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One of the greatest pains to human nature is the pain of a new idea.

It...makes you think that after all, your favorite notions may be wrong, your firmest beliefs ill-founded...

Naturally, therefore, common men hate a new idea, and are disposed more or less to ill-treat the original man who brings it.

-Walter Bagehot *Physics and Politics*

# What we wanted to do:

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- Increase Family Involvement
- Change the Service Delivery System
- Collaborate with Natural Supports
- Cross System Collaboration  
and...

*We knew we could do better...*

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# One Community Partnership

Local implementation of a six year grant funded through The Center for Mental Health Services (CMHS) and Substance Abuse Mental Health Services Administration (SAMHSA). OCP is designed to promote of Severely Emotionally children, ages 10 -17



# One Community Partnership- cont.

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- Initiatives of the grant include:
    - Wraparound
    - Social Marketing
    - Quality Improvement through National Evaluation
    - Family Involvement
    - Youth Involvement
    - Cultural Competence
    - Governance
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## Our Strengths

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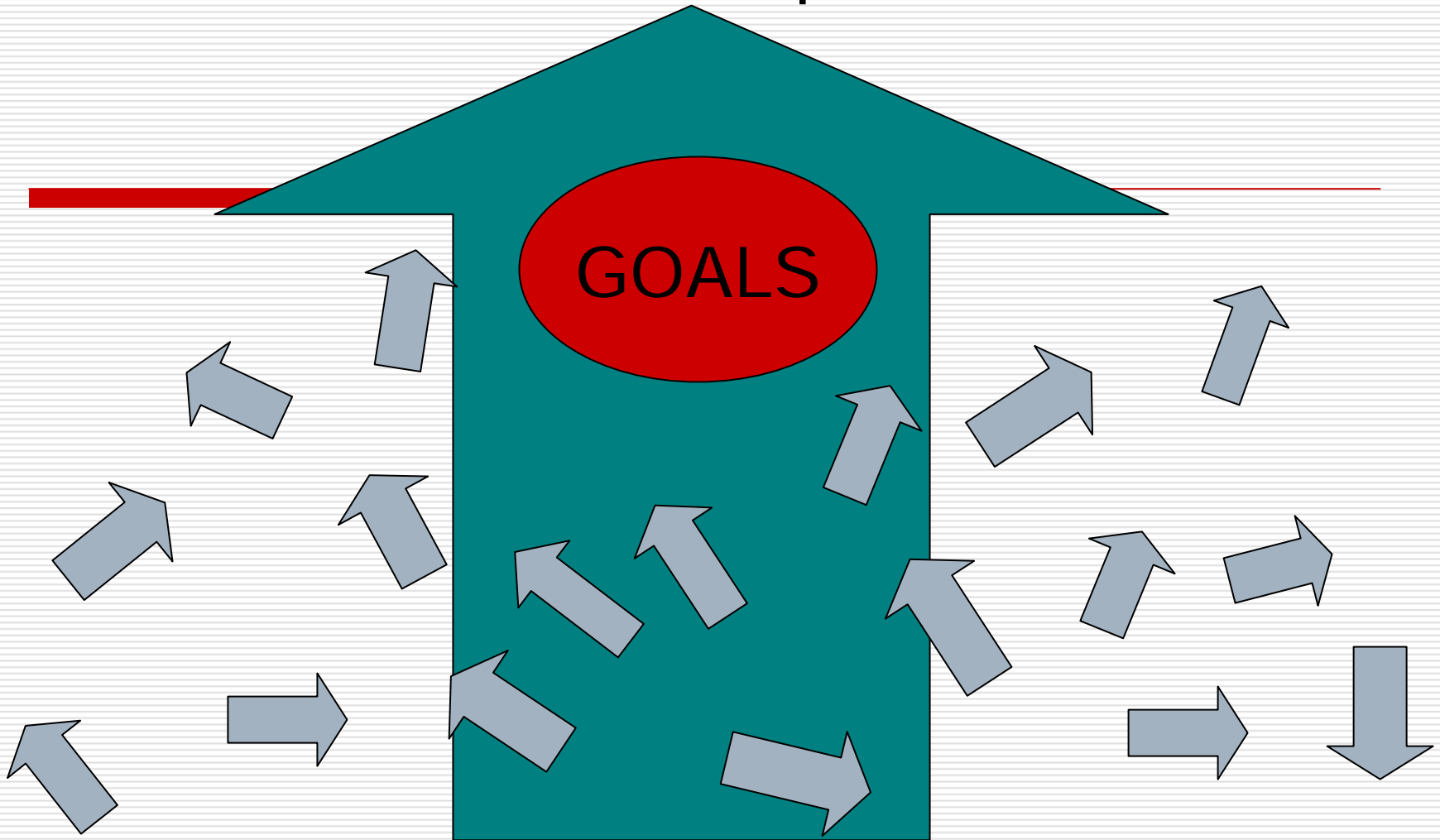
- Local Funding
- Staff
- Previous cooperative efforts
- We believed we needed this
- Existing Family group
- Passion

## Our Challenges

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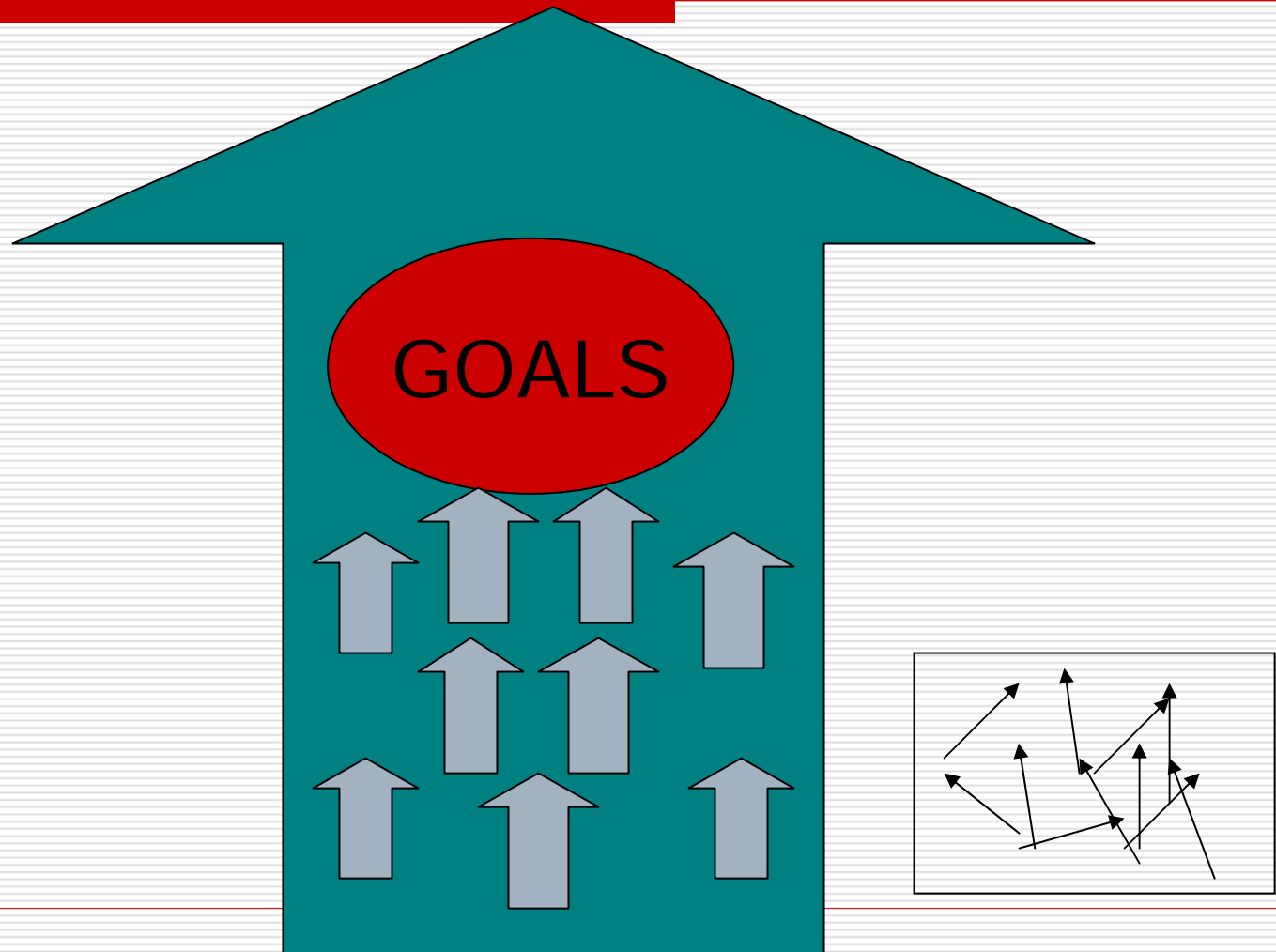
- Turf issues
  - Staff
  - Cooperation Vs. Collaboration
  - Who is this "WE"?
  - Family group no longer exists
  - Passion
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# Random Acts of Improvement



# Aligned Acts of Improvement

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How we wanted to do it:

# High Fidelity Wraparound

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- We had done our homework
  - We believed in Best Practices
  - We were curious
  - We wanted the very best
  - We did not need to use grant money for services
  - We thought John Van Den Berg looked like Santa Claus
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# U.S. National Wraparound Initiative

## Ten Guiding Principles

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- Family Voice and Choice
  - Team Based
  - Natural Supports
  - Collaboration
  - Community Based
  - Culturally Competent
  - Individualized
  - Strengths Based
  - Persistence
  - Outcome Based
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# We needed to ask some tough Questions

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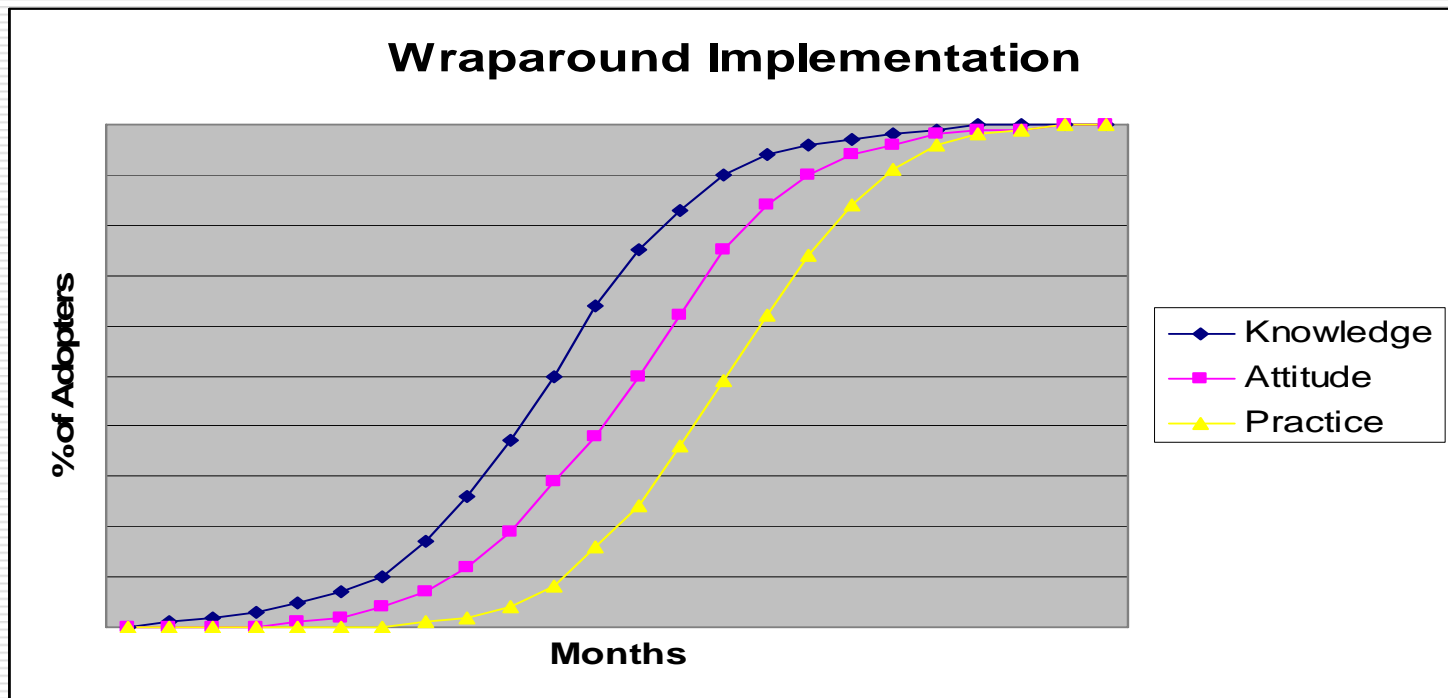
- ❑ What were the **Advantages** of Changing?
  - ❑ How **Compatible** would it be with our existing framework?
  - ❑ How **Complex** would the change be?
  - ❑ What would the **Observable** changes be?
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# What we Learned

*Diffusion of Innovation*, Everett Rogers

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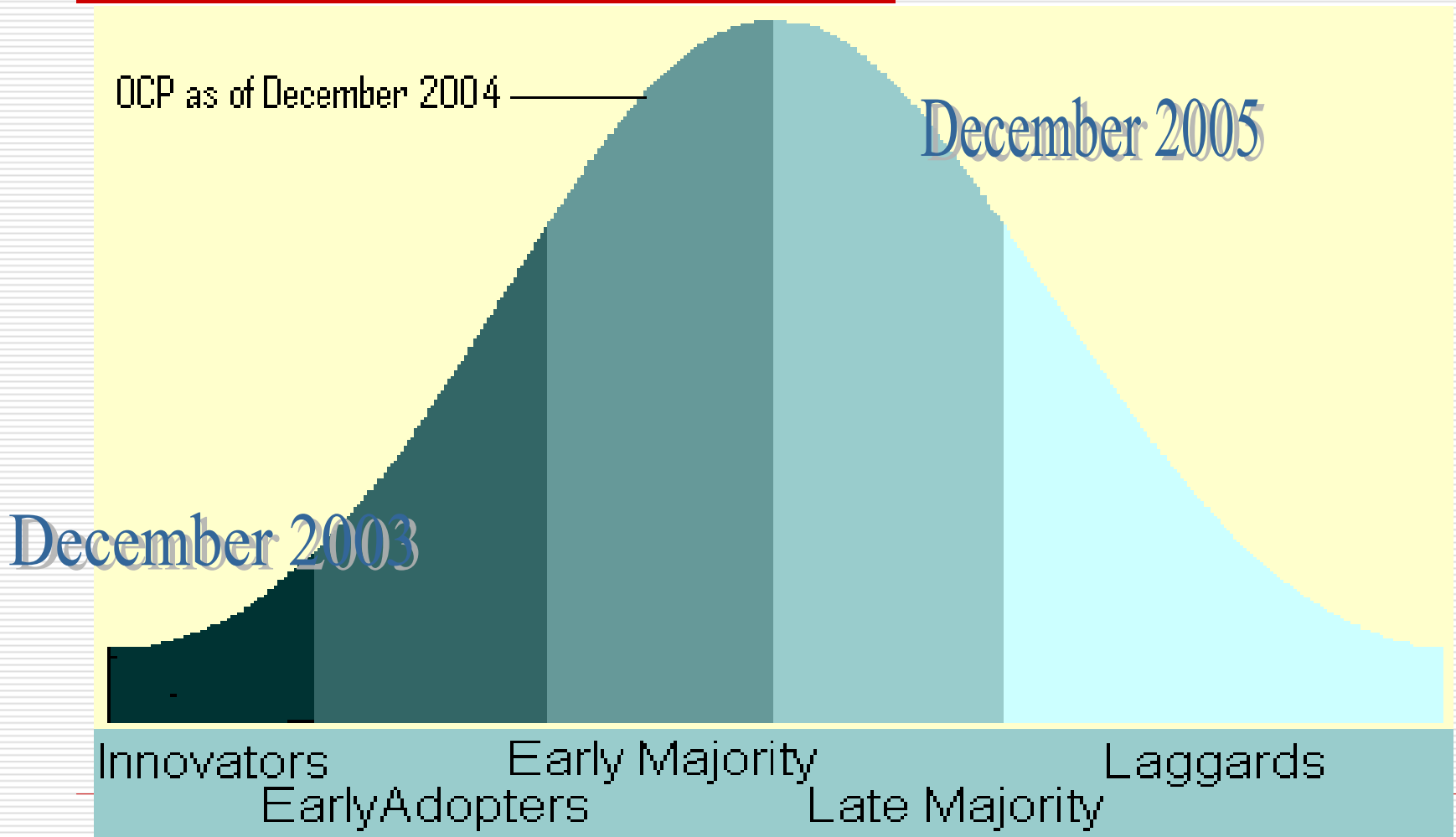
Our Community was ready for a change



# Adopters Model

*Diffusion of Innovation*, Everett Rogers

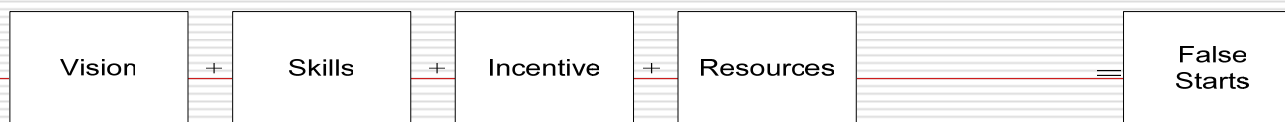
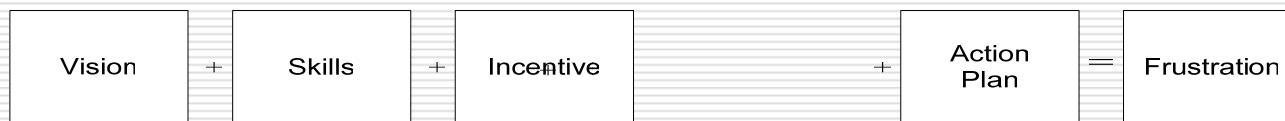
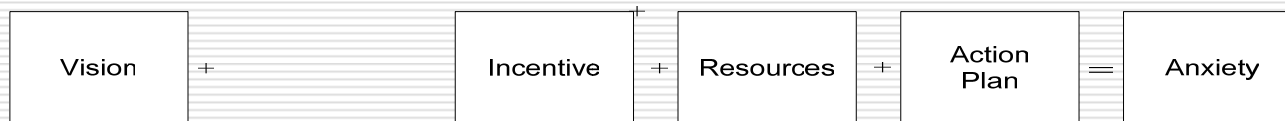
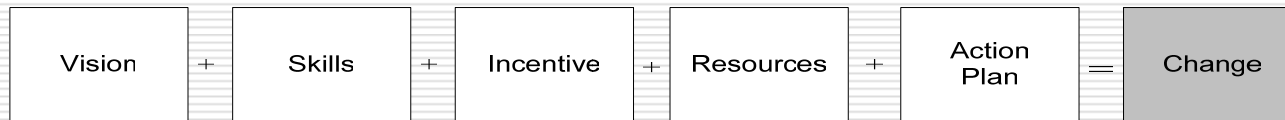
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# The Change was Complex

## Managing Complex Change Larsen, A “Demystifying Six Sigma”

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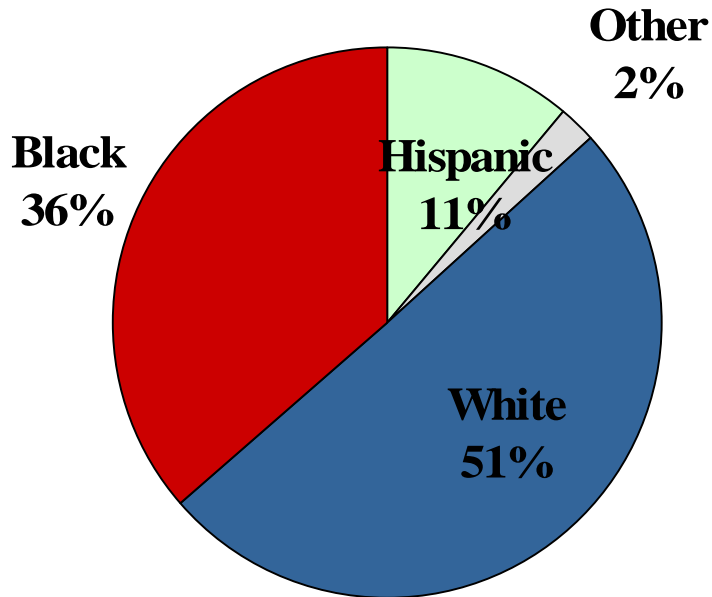
# Broward County, Florida

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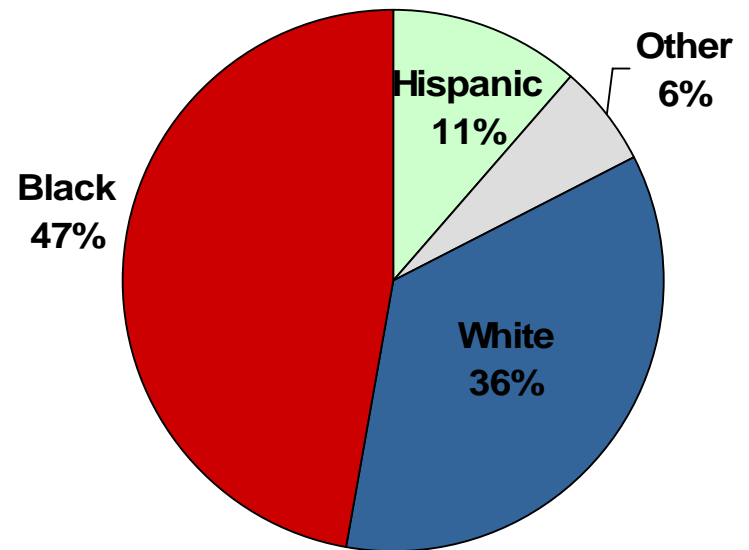
- What we were...
  - Hurricane Andrew and Immigration
  - What we are now...
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# *What we look like...*

## Racial Characteristics of SED Centers and Department of Juvenile Justice in Broward County



**Broward County SED Centers**  
2003/04 (*n*=592)

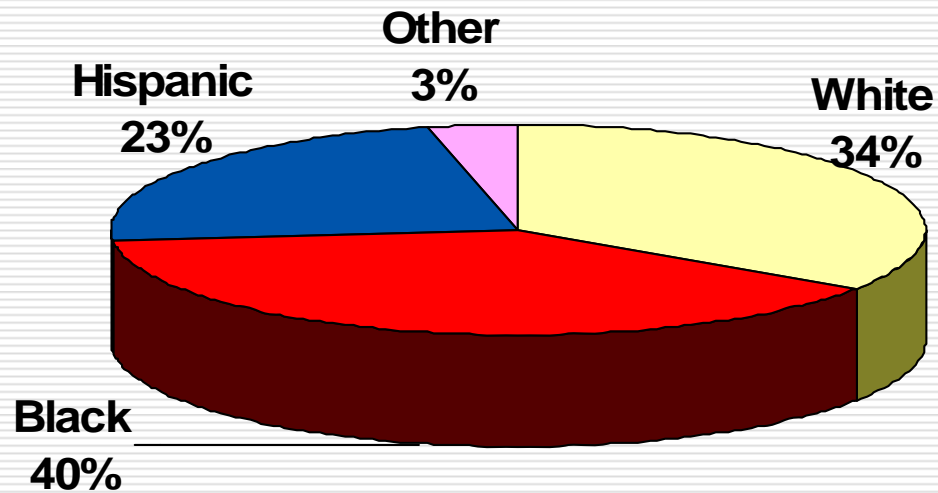


**Broward County DJJ**  
2002/03 (*n*=8,195)

# *Who are we serving?*

## Race of One Community Study Participants

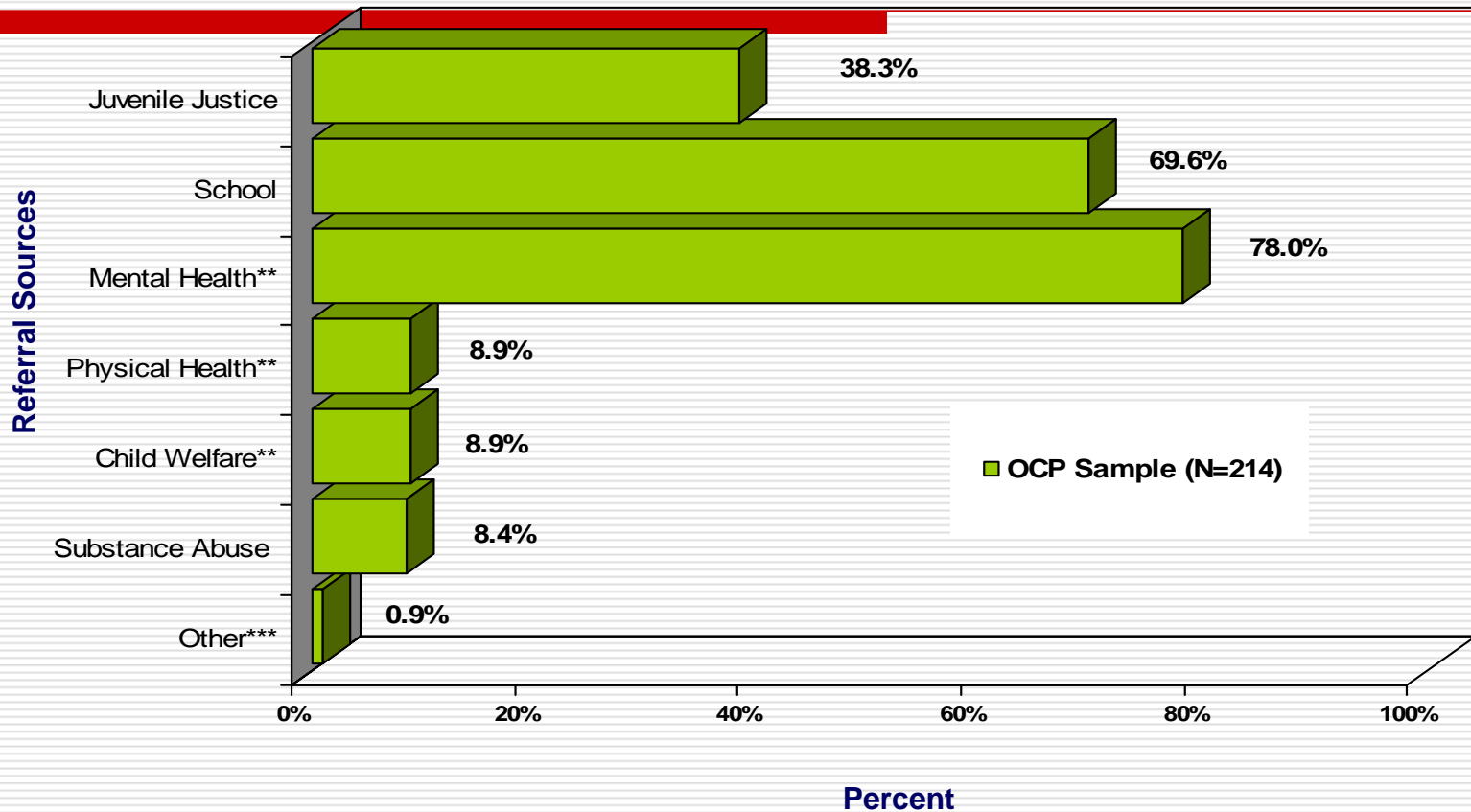
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Demographic Study

n=259

# System Involvement at Intake\*

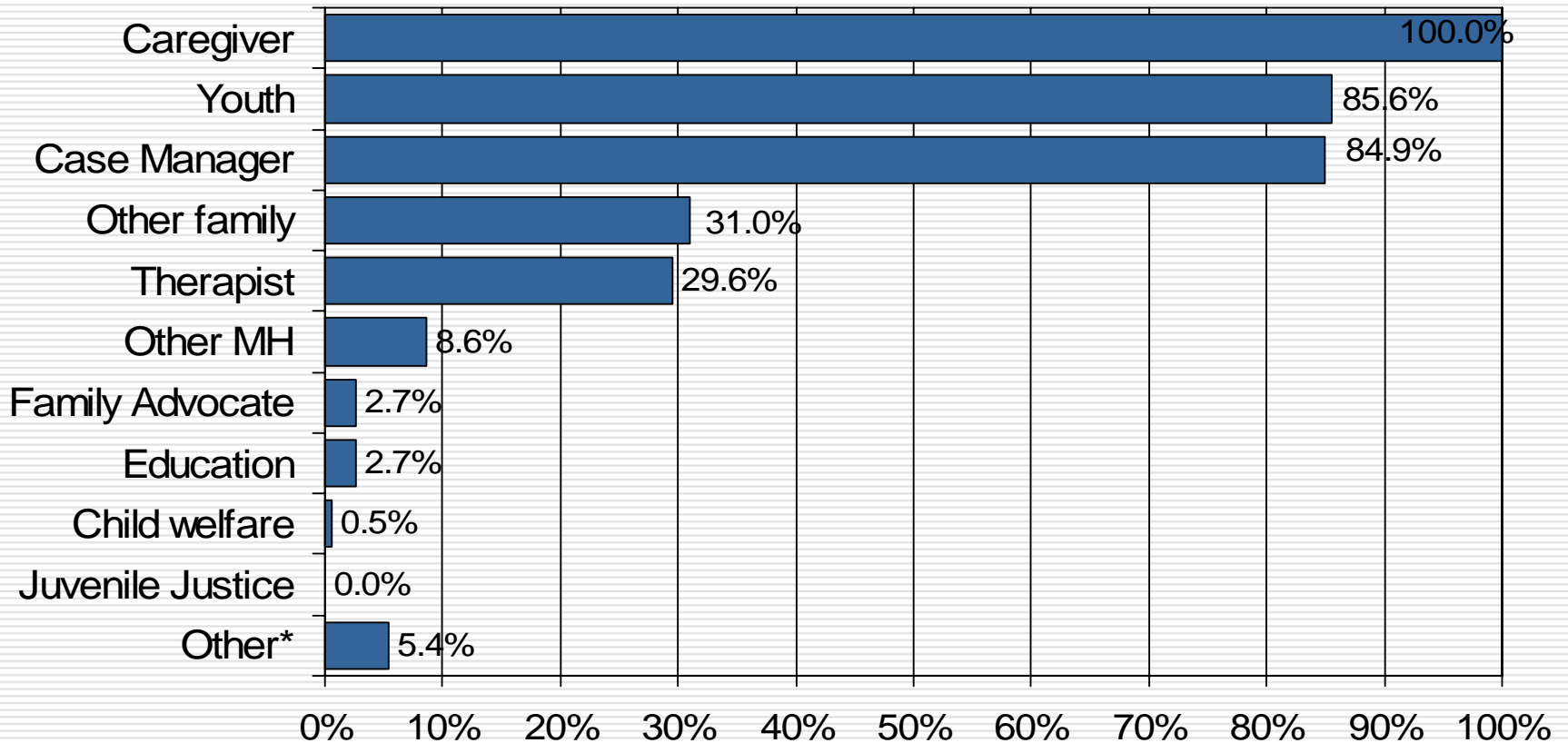


\* Because individuals may claim involvement with more than one agency, involvement may add to more than 100%

\*\* Mental health = Mental health agency, clinic or provider; Physical health = Physical health care agency, clinic, or provider; Child Welfare = Child welfare agency or child protective services.

\*\*\*Other in the OCP sample included a homeless shelter and a mentor

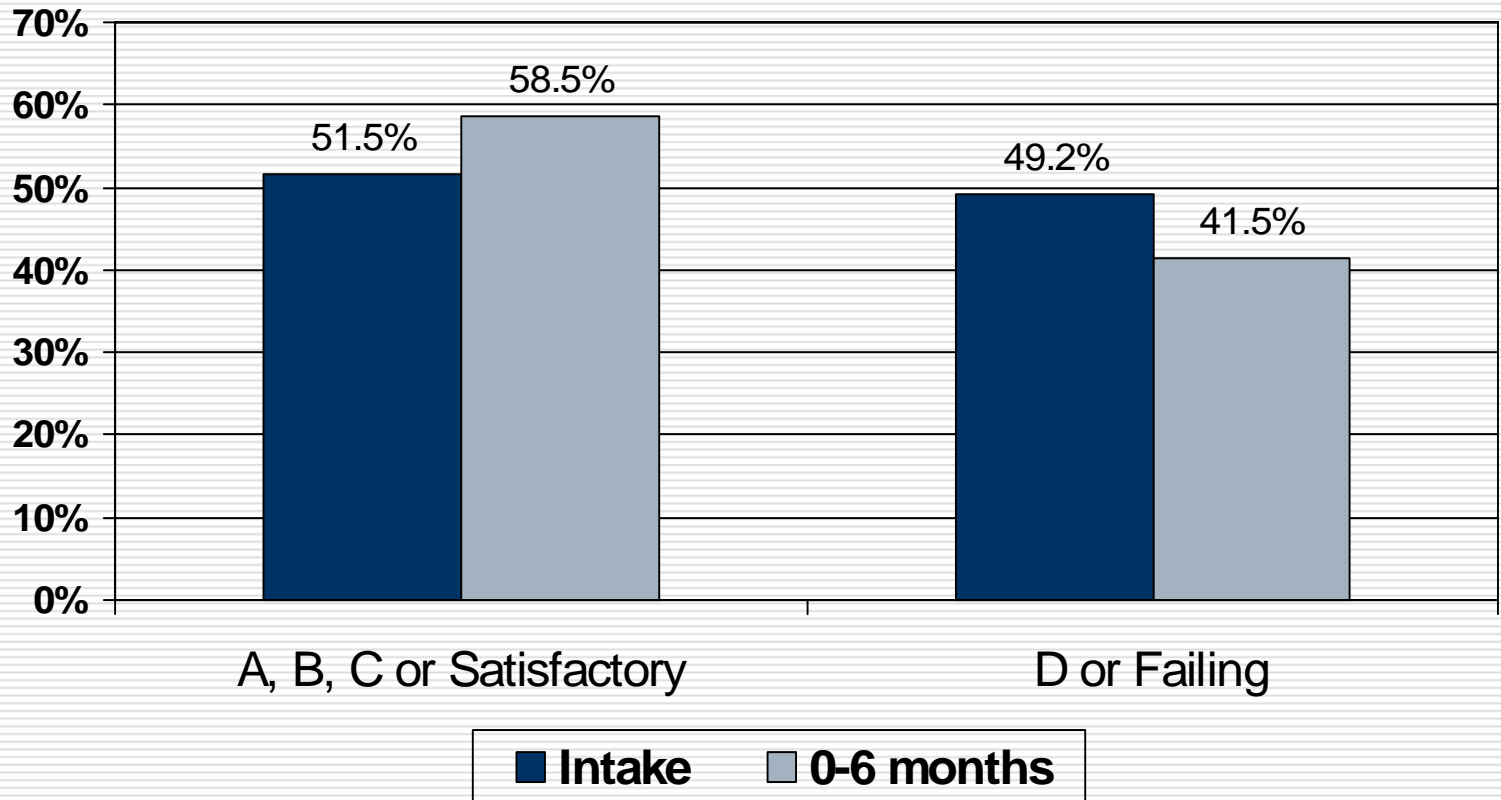
# Participation in Development of Service Plan (n=186-191)



\*Other includes friends, caregiver's partners and other staff members (e.g. CARD testing center)

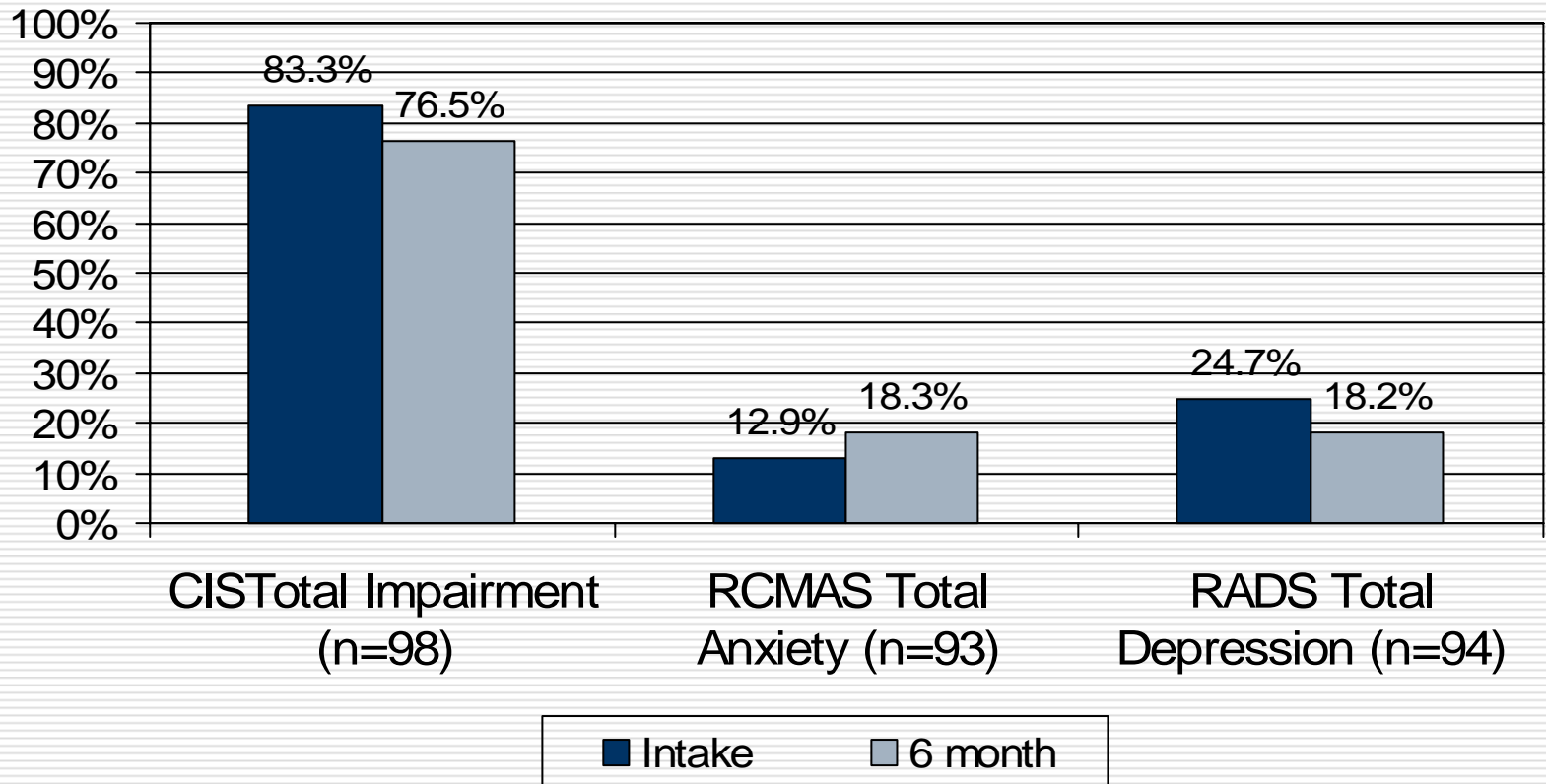
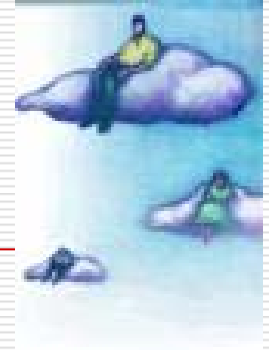
# School Performance from Intake to 6 months

(n=65)



Data source: OCP National Evaluation

# Percent Scoring above the Clinical Range of Impairment, Depression and Anxiety at Intake and 6 Months



Data sources: Columbia Impairment Scale, Revised Children's Manifest Anxiety Scale, Reynold's Adolescent Depression Scale 2

# Family

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## □ Expectations

- Realistic
  - Unrealistic
  - Families
  - Professionals
  - The Culture of Family
  - The Culture of Government/Bureaucracy
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# Family Challenges

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- Parent Partners
  - Informal Supports
  - Stipends
  - Drain on existing leadership
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# Next?

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- Increase our partnerships with
    - Families
    - DJJ
    - School Board
    - Other Populations
  - Assume Nothing
  - Strategery*
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