

National Association of
State Mental Health
Program Directors
Research Institute, Inc.



Behavioral Healthcare Performance Measurement System™

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Using Data, Changing Practice™

About NRI, Inc.

The NASMHPD Research Institute (NRI) is a not-for-profit 501(c)(3) organization serving as a central catalyst in putting knowledge to work. It connects research and knowledge gained from real world experiences with policy and professional practice in the delivery of public mental health services.

NRI collaborates with the National Association of State Mental Health Program Directors (NASMHPD), the organization representing state mental health commissioners/directors and their agencies.

The Joint Commission, NRI, NASMHPD, the National Association of Psychiatric Health Systems (NAPHS), and American Psychiatric Association (APA) have finished work on a set of core performance measures for Hospital-Based Inpatient Psychiatric Services (HBIPS)¹.

To view the public project website:
<http://www.nri-inc.org/projects/BHPMS>

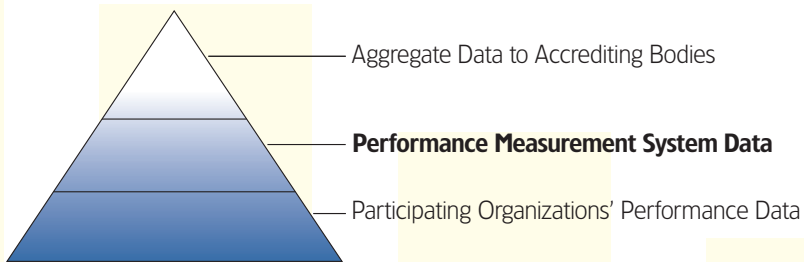
The screenshot shows a web browser window displaying the NRI Inc. website. The page title is "NRI Inc. - Projects - Behavioral Healthcare Performance Measurement System (BHPMS)". The URL in the address bar is "http://www.nri-inc.org/projects/BHPMS/". The website header includes the NRI logo and the text "NATIONAL ASSOCIATION OF STATE MENTAL HEALTH PROGRAM DIRECTORS RESEARCH INSTITUTE, INC." and "USING DATA, CHANGING PRACTICE™". The main navigation menu includes "HOME" and "PROJECTS". The "PROJECTS" section is expanded to show "Behavioral Healthcare Performance Measurement System". The page content includes a "WEBSITE SEARCH" box, "ABOUT BHPMS" section, and a "Request a Free Demo:" section. The "Request a Free Demo:" section includes contact information for Maryam Mojarad and a "Contact Us:" section. The "Request a Free Demo:" section also includes a "BHPMS Links" section with links to "HBIPS Core Measure Set", "About Joining", and "Member Log-in".

¹ "Hospital Based Inpatient Psychiatric Services | Joint Commission", <http://www.jointcommission.org/PerformanceMeasurement/PerformanceMeasurement/Hospital+Based+Inpatient+Psychiatric+Services.htm>

Behavioral Healthcare Performance Measurement System™

NRI developed the Behavioral Healthcare Performance Measurement System (BHPMS) to assist facilities in meeting the requirements of the ORYX® Initiative, a set of performance and outcome measurement requirements developed by The Joint Commission.

“Assisting hospitals in improving the care of persons with mental illness”



SYSTEM SERVICES INCLUDE:

- The Joint Commission listed ORYX® services
- An Annual Users Conference
- A network with a broad range of facilities
- Advanced reporting and analysis
- Stratified reports for targeted populations
- Technical support on data use and infrastructure
- Secure web portal
- Access to secure online reports
- Low annual flat fee of \$6,950.00

The BHPMS currently serves over 210 facilities in 49 states and territories, including all accredited state psychiatric facilities in the United States, private psychiatric hospitals, and residential treatment centers that are required to comply with the ORYX Initiative.

Selected public reports on national performance measurement rates are available on NRI's website.

The BHPMS has been operational since 1998 and has met the criteria of The Joint Commission to be listed as an ORYX-measure vendor since 1999. (ID: 0426-01)

What Are HBIPS Measures?



The HBIPS core measures are a set of performance measures that address fundamental aspects of care. The new HBIPS core measures set is a requirement for free-standing psychiatric hospitals, effective January 1, 2011.

NRI has been actively involved in the development of the first core measure set designed for psychiatric hospitals, that is used to fulfill the ORYX reporting requirement of The Joint Commission. The primary purpose of the HBIPS core measures set is to evaluate client care throughout the inpatient treatment episode. HBIPS will contribute to a nationally standardized set of measures that aim at improving benchmarking measures for participating inpatient psychiatric care facilities and identification of opportunities for improvement.

**NRI IS ACCEPTING
NEW MEMBERS!**

New Requirements for HBIPS Core Measure Set

- **HBIPS 1.1:** Admission screening for risk of violence to self, risk of violence to others, substance use, psychological trauma history, and patient strengths completed
- **HBIPS 1.2:** Hours of physical restraint use
- **HBIPS 1.3:** Hours of seclusion use
- **HBIPS 1.4:** Patients discharged on multiple antipsychotic medications
- **HBIPS 1.5:** Patients discharged on multiple antipsychotic medications with appropriate justification
- **HBIPS 1.6:** Post discharge continuing care plan created with reason for hospitalization, discharge diagnosis, discharge medications, next level of care recommendations
- **HBIPS 1.7:** Post discharge continuing care plan transmitted to next level of care provider upon discharge

Non-Core Measures

BHPMS has **26 non-core performance measures**. All measures include standardized definitions as well as a *National Comparison Group* to allow facilities to compare performance.

A FEW OF OUR NON-CORE PERFORMANCE MEASURES INCLUDE...

- 30 Day Readmission
- Global Assessment of Functioning
- Medication Error Rate
- Percent of Clients Restrained
- Elopement Rate
- Brief Psychiatric Rating Scale
- Client Injury Rate
- Inpatient Consumer Survey
- New Generation Antipsychotic Use
- Percent of Clients Secluded
- Staff Injury Rate
- Treatment of Co-occurring D/O

The project is continually developing new measures based upon facility requests and population needs. BHPMS also serves other populations, including Children's Residential Facilities, the Private Facilities, Community-Based, etc., in order to expand our research capabilities and comparison groups. Member facilities are encouraged to contact their Facility Liaison with their recommendations for new measure development.

Available Reports

The BHPMS project continually produces not only performance measurement reports but also topical reports, white papers and national reports.

PERFORMANCE MEASURE REPORTS

Comparison Monthly and Quarterly
Control Charts
Forensic Stratification
Risk Adjusted
Age Stratification

TOPICAL REPORTS

Shift Reports
Supplemental Reports
Diagnostic Profile

WHITE PAPERS

Reports Overview
Elopement Indicators
Readmission Rate
Seclusion/Restraint

NATIONAL REPORTS

National Public Rates
New Generation Antipsychotic
Race/Ethnicity
Antipsychotic Use

BHPMS Extras

TECHNICAL WORK GROUP

The Technical Work Group (TWG) is comprised of at least 10 members from participating facilities and several key NRI staff. Through quarterly meetings and periodic conference calls, the TWG creates and oversees the key operational components of the measurement system including measure definitions, data specifications, reporting formats, and the data integrity review process. The TWG also establishes smaller workgroups charged with addressing issues that need special focus. These workgroups are generally led by a TWG member and make recommendations to the TWG.

THE USER GROUP CONFERENCE

The BHPMS invites all its participating hospitals to attend its annual User Group Conference. Participants hear presentations from facilities on a diverse range of topics including: Core Measures, using data to improve practices, continuity of care between health and mental health, and obstacles in services with special populations. The NRI staff will be available to offer technical assistance. This is also an opportunity for facilities to share their experiences and network with each other. This may be a series of webinars or in-person event.

DATA INTEGRITY REVIEWS

Each year a random sample of participating facilities is selected for an on-site or off-site Data Integrity Review. A small team of Reviewers, generally two to three people, conducts the one to two day on site DIR at selected facilities. The DIR team is comprised of at least one NRI BHPMS staff and one Technical Workgroup member or individuals recommended by workgroup members. Off-site reviews are conducted by NRI staff. DIRs are conducted to help facilities improve and understand their data flow processes better; to ensure that the data is valid and complete; to ensure that the data in the NRI database is accurate and complete for decision-making; and the DIR reports are for quality improvement purposes only.

JOIN Today!!!

PLEASE CONTACT

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for further information regarding enrollment

Now providing free informational web demonstrations to interested facilities. Please call to schedule yours today.

Please visit our website to help you evaluate our services.

<http://www.nri-inc.org/projects/BHPMS>

- * As a key member in the development of the HBIPS core measure set, we provide our members with up to date Joint Commission information.
- * Each facility in our system receives one-on-one, personal technical assistance from their assigned liaison.
- * All of our members are provided with the opportunity to confidentially benchmark their facility against national data.
- * The BPHMS offers monthly, real-time, web-based reports in support of your facility's quality improvement initiatives.
- * Our unique fee structure allows us to offer all of our current services for one low, annual flat fee of **\$6,950.00**.

Our contracting process includes safe-guards to address HIPAA regulations

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