

National Association of
State Mental Health
Program Directors
Research Institute, Inc.



Behavioral Healthcare Performance Measurement System™

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Using Data, Changing Practice™

About NRI, Inc.

The NASMHPD Research Institute (NRI) is a not-for-profit 501(c)(3) organization serving as a central catalyst in putting knowledge to work. It connects research and knowledge gained from real world experiences with policy and professional practice in the delivery of public mental health services.

NRI collaborates with the National Association of State Mental Health Program Directors (NASMHPD), the organization representing state mental health commissioners/directors and their agencies.

The Joint Commission and the National Association of Psychiatric Health Systems (NAPHS), NASMHPD, and NRI have finished work on a set of core performance measures for Hospital-Based Inpatient Psychiatric Services (HBIPS)¹.

To view the public project website:
<http://www.nri-inc.org/projects/BHPMS>

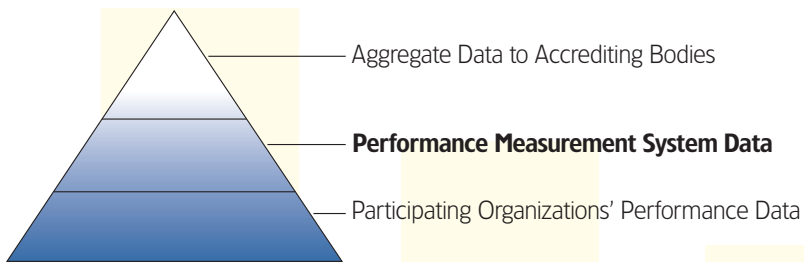
The screenshot shows a web browser window with the URL <http://www.nri-inc.org/projects/bhpms/>. The page features the NRI logo (NASMHPD Research Institute, Inc.) and the tagline "USING DATA, CHANGING PRACTICE™". A navigation menu on the left includes links for Research Focus Areas, Projects, Search Mental Health Data & Topics, Reports & Publications, Conferences, About Us, Links, E-Learning, and NRI Home. The main content area is titled "NRI PROJECTS" and "Behavioral Healthcare Performance Measurement System". It includes a "WEBSITE SEARCH" box, a "HOME » PROJECTS »" breadcrumb, and a "BHPMS Links" section with links for Log In, Tools, On-Line Surveys, Enroll, and Core Measures. The "ABOUT BHPMS" section describes the system as a foundation for a common language for 200+ hospitals nationwide in 49 states and territories. The "HELPING YOU USE DATA TO CHANGE PRACTICES" section lists benefits such as ORYX® services, annual users conferences, a broad network of facilities, robust benchmarking capacity, stratified reports, technical support, secure electronic submission, access to online reports, and a low annual fee.

¹ "Hospital Based Inpatient Psychiatric Services | Joint Commission", <http://www.jointcommission.org/PerformanceMeasurement/PerformanceMeasurement/Hospital+Based+Inpatient+Psychiatric+Services.htm>

Behavioral Healthcare Performance Measurement System™

NRI developed the Behavioral Healthcare Performance Measurement System (BHPMS) to assist states in meeting the requirements of the ORYX® Initiative, a set of performance and outcome measurement requirements developed by The Joint Commission.

“Assisting hospitals in improving the care of persons with mental illness”



SYSTEM SERVICES INCLUDE:

- The Joint Commission listed ORYX® services
- An Annual Users Conference
- A network with a broad range of facilities
- Robust benchmarking capacity
- Stratified reports for targeted populations
- Technical support on data use and infrastructure
- Secure electronic submission
- Access to secure online reports
- Low annual fee

The BHPMS currently serves over 220 facilities in 49 states and territories, including all accredited state psychiatric facilities in the United States, private psychiatric hospitals, and residential treatment centers that are required to comply with the ORYX Initiative.

Selected public reports on national performance measurement rates are available on NRI's website.

The BHPMS has been operational since 1998 and has met the criteria of The Joint Commission to be listed as an ORYX-measure vendor since 1999. (ID: 0426-01)

What Are Core Measures?



Core measures are a set of performance measures that address fundamental aspects of care. The new HBIPS core measures set will become a requirement for free-standing psychiatric hospitals following National Quality Forum (NQF) endorsement and Hospital Quality Alliance (HQA) approval.

NRI has been actively involved in the development of the first core measure set designed for psychiatric hospitals, that can be used to fulfill the ORYX reporting requirement of The Joint Commission. The primary purpose of the HBIPS test set was to evaluate the utility of a core set of measures for inpatient psychiatric providers, including evaluating data requirements, definitions, and the relevance of the measures to the client populations. It is anticipated that nationally standardized measures will improve benchmarking measures for participating inpatient psychiatric care facilities and identify opportunities for improvement.

**NRI IS ACCEPTING
NEW ENROLLMENTS!**

Available Reports

The BHPMS project continually produces not only performance measurement reports but also topical reports, white papers and national reports.

PERFORMANCE MEASURE REPORTS

Comparison Monthly and Quarterly
Control Charts
Forensic Stratification
Risk Adjusted
Age Stratification

TOPICAL REPORTS

Shift Reports
Supplemental Reports
Diagnostic Profile

WHITE PAPERS

Reports Overview
Elopement Indicators
Readmission Rate
Seclusion/Restraint

NATIONAL REPORTS

National Public Rates
New Generation Antipsychotic
Race/Ethnicity
Antipsychotic Use

Non-Core Measures

BHPMS has **26 non-core performance measures**. All measures include standardized definitions as well as a *National Comparison Group* to allow facilities to compare performance.

A FEW OF OUR NON-CORE PERFORMANCE MEASURES INCLUDE...

- 30 Day Readmission
- Concurrent Antipsychotic Tx
- Medication Error Rate
- Percent of Clients Restrained
- Elopement Rate
- Mean Medications
- Client Injury Rate
- Inpatient Consumer Survey
- New Generation Antipsychotic Use
- Percent of Clients Secluded
- Staff Injury Rate
- Prevalence of Co-occurring D/O

The project is continually developing new measures based upon facility requests and population needs. BHPMS has begun to look at other populations, including Children's Residential Facilities, the Private Facilities, Community-Based, etc., in order to expand our research capabilities and comparison groups. Enrolled facilities are encouraged to contact their Facility Liaison with their recommendations for new measure development.

New Requirements for HBIPS Core Measure Set

- Admission screening for risk of violence to self, risk of violence to others, substance use, psychological trauma history, and patient strengths completed
- Hours of physical restraint use
- Hours of seclusion use
- Patients discharged on multiple antipsychotic medications
- Patients discharged on multiple antipsychotic medications with appropriate justification
- Post discharge continuing care plan created
- Post discharge continuing care plan transmitted to next level of care provider upon discharge

BHPMS Extras

TECHNICAL WORK GROUP

The Technical Work Group (TWG) is comprised of 10 members from participating facilities and several key NRI staff. Through quarterly meetings and periodic conference calls, the TWG creates and oversees the key operational components of the measurement system including measure definitions, data specifications, reporting formats, and the data integrity review process. Major issues with broad implications are referred to the Commissioners Performance Measurement Committee for approval. The TWG also establishes smaller workgroups charged with addressing issues that need special focus. These workgroups are generally led by a TWG member and make recommendations to the TWG.

THE USER GROUP CONFERENCE

The BHPMS invites all its participating hospitals to attend its annual User Group Conference. Participants hear presentations from facilities on a diverse range of topics including: Core Measures, using data to improve practices, continuity of care between health and mental health, and obstacles in services with special populations. The NRI staff will be on-site to offer technical assistance. This is also an opportunity for facilities to share their experiences and network with each other.

DATA INTEGRITY REVIEWS

Each year a random sample of participating facilities is selected for an on-site or off-site Data Integrity Review. A small team of Reviewers, generally two to three people, conducts the one to two day on-site DIR at selected facilities. The DIR team is comprised of at least one NRI BHPMS staff and one Technical Workgroup member or individuals recommended by workgroup members. Off-site reviews are conducted by NRI staff. DIRs are conducted to help facilities improve and understand their data flow processes better; to ensure that the data is valid and complete; to ensure that the data in the NRI database is accurate and complete for decision-making; and the DIR reports are for quality improvement purposes only.

Enroll Today!!!

PLEASE CONTACT

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for further information regarding enrollment

Please visit our website to help you evaluate our services.

<http://www.nri-inc.org/projects/BHPMS>

Background – provides information on the history of the BHPMS since its inception in 1997.

Overview – provides a concise description of the system's development and functionality.

PowerPoint Show – demonstrates some of our reports and services.

Data Elements List – provides information on the types of data collected as part of the BHPMS.

Measures List – provides definitions for the over 26 measures currently available in the BHPMS.

Summary of Reports – provides a short description of each of the reports available.

System Selection Form – is used by facilities to select the measures they wish to participate in.

Our contracting process includes safe-guards to address HIPAA regulations

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