

MHSIP Quality Report

Results of Web-Based Survey



Vijay Ganju, Ph.D.

NASMHPD Research Institute, Inc.

Phone: (703) 739-9333, ext. 132

Email: vijay.ganju@nri-inc.org

Presentation at the National Conference on Mental Health Statistics,
Washington, D.C.

June 1 – 4, 2004

TABLE 1

Primary Perspective Best Represented by Responses

PERSPECTIVE	COUNT
Accreditation Agency	1
Advocate	117
Consumer	270
Family member	283
Local authority	33
Managed care organization	8
Missing	6
Other	58
Provider	132
State mental health agency	74
Total	982

TABLE 2

Particular Population of Interest in Responses

POPULATION	COUNT
Adults with SMI	314
All adults	78
All adults and children/adolescents	469
All children/adolescents	36
Children w/ serious emotional disturbance	27
Other / Missing	58
	<hr/>
Total	982

TABLE 3

Interest in Particular Setting(s)

SETTING	COUNT
All Settings	621
Ambulatory	588
Behavioral Health System	277
Comprehensive Community System	349
Hospital / Inpatient	353
Managed Behavioral Health Care	260
No Specific Setting	83
Residential	356
Total Duplicated Responses	2887

TABLE 4

All the Performance Indicators That Were in the Top 5 for any Stakeholder Group

■ (TOP 17):

- MEANINGFUL ACTIVITIES (RECOVERY ORIENTATION)
- AVAILABILITY OF SERVICES
- QUALITY OF INTERACTION WITH COUNSELORS AND CLINICIANS
- SOCIAL RELATIONSHIPS (RECOVERY ORIENTATION)
- IMPROVEMENT IN FUNCTIONING
- REDUCED PSYCHOLOGICAL DISTRESS
- IMPROVEMENT IN SCHOOL FUNCTIONING
- CHOICE (RECOVERY ORIENTATION)
- PERCENTAGE CO-OCCURRING IN TREATMENT
- CONTACT WITHIN 7 DAYS AFTER HOSPITAL DISCHARGE
- CONSUMER PERCEPTION OF OUTCOMES
- MEDICATION ERRORS
- ACTIVE PARTICIPATION IN TREATMENT PLANNING
- PERCENTAGE SCREENED FOR CO-OCCURRING
- ADULTS WITH SCHIZOPHRENIA RECEIVING NEW GENERATION MEDS
- OUTCOME (RECOVERY ORIENTATION)
- FORMAL SERVICES (RECOVERY ORIENTATION)

TABLE 5

Additional Performance Indicators That Were in the Top Ten for any Stakeholder Group

- Quality of Treatment
- Initiation of Treatment
- Self / Wholism – Recovery Orientation
- Engagement in Treatment
- Children Receiving MultiSystemic Therapy
- Reduced Substance Abuse
- Perceived Improvement in Work Functioning
- Basic Resources – Recovery Orientation
- Peer Support – Recovery Orientation
- Formal Service Staff – Recovery Orientation

The MHSIP Quality Report – Universal Set

- **Consumer Outcomes**
- **Active Participation in Treatment Planning**
- **Recovery Orientation**
- **Quality of Interaction Between Clinicians and Consumers**
- **Quality of Treatment**
- **Safety**
- **Availability of Services**
- **Initiation of Treatment**
- **Cultural Competence**
- **Co-occurring Problems / Screening**
- **Involvement in the Criminal Justice System**

The MHSIP Quality Report – Population-Specific (Additional)

- **ALL ADULTS**
 - Availability of Information / Education
 - Peer Support
 - Improvement in Work Functioning
- **ADULTS WITH SMI**
 - Adults with Schizophrenia Receiving New Generation Medications
 - Illness Self Management
- **ALL CHILDREN (Including Children with SED)**
 - Availability of Information/Education
 - Improvement in School Functioning
 - Social Relationships
 - Involvement with Juvenile Justice System
 - Illness Self Management