

Using Data Collaboratives with Providers

Technical Assistance Workshop

Washington, DC

November 13 - 14 , 2008



Larry Williams, MA, MBA

Director

Mike Potters, MFT

Network Management and Reporting

Everyone spoke of an information overload, but what there was in fact was a non-information overload.

Richard Saul Wurman, *What-If, Could-Be (1976)*

Develop Partnership with Customers

- Partnerships with State Agencies
- Partnerships with Providers
- Collaborative Model

Develop Partnership with Customers

- **Partnerships with State Agencies**
- **Partnerships with Providers**

Collaborative Model

**Everyone has full and entire view:
“Total Transparency”**

Build communities of trust.

Deploy collaborative technologies.

Collaborative Model

Alignment of Processes



Alignment of Direction

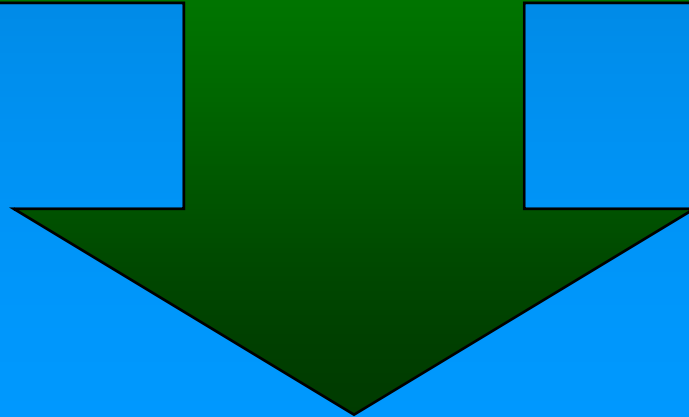


Sustainability

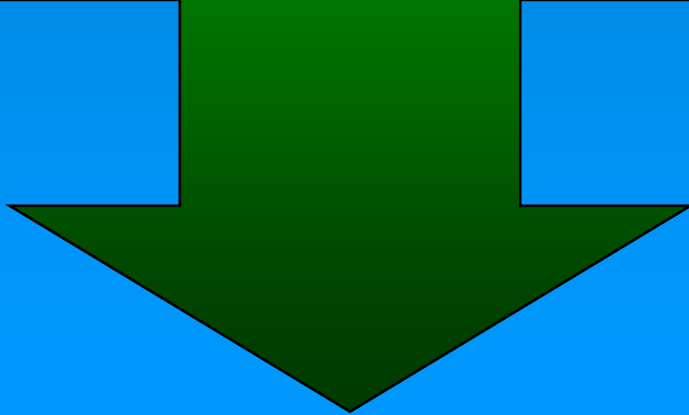


Alignment of Processes

1. Data Improvement Workgroups
2. Series of Reports – Crosswalks;
“Apples to Apples”; Measure
Inconsistencies
3. Brainstorming and Trouble Shooting
4. Exchange of Best Practices

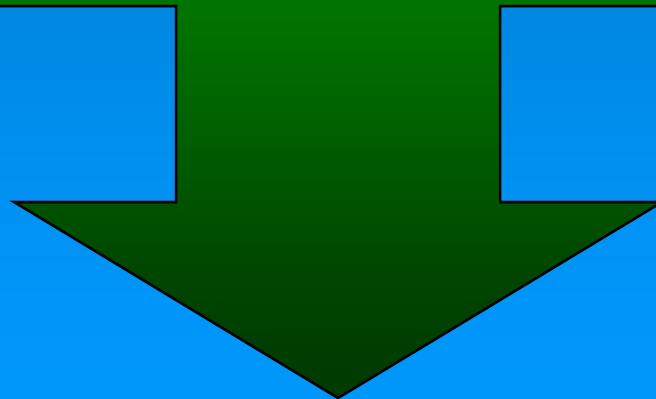


Alignment of Direction

1. Common Direction
 2. Provider Buy-in
 3. Collaborative Future
 4. Allocation of Resources
- 

Sustainability

1. Ongoing Reporting
2. Ongoing Evaluation
3. Never-Ending Communication
4. Rewards and Celebrate Successes



Data does have a problem, in that it's
only available about the past.

(Clayton Christensen)

The End

